



our company

Our Company - Uniserve Professional Services is an established Vancouver-based IT resources company that offers a range of services aimed at helping small and medium sized businesses achieve competitive advantage and improved profitability.

USPS has broad experience with a diverse group of clients that gives it insight for providing effective IT solutions to your business. Its team of highly skilled IT professionals provide personalized, proactive service that aims to exceed your expectations.

Uniserve Professional Services offers its clients peace of mind in a trusted partnership that provides your company solutions for complex, mission critical IT issues and systems.

USPS offers a wide range of IT consulting, project and support services. Our core services include but are not limited to the planning, design, implementation and support of the following:

| Services | Products |
|--|--|
| <ul style="list-style-type: none"> • Linux operating and firewall / router / VPN networking systems • Microsoft Windows server and client operating systems • Data (CAT5e, CAT6 and Fiber) and Phone (CAT3) cabling infrastructure installations • Advanced TCP/IP Networking • Advanced RAID storage solutions • Enterprise Network Engineering • Web Application Development • Web and Email Hosting • Residential ADSL | <ul style="list-style-type: none"> • Symantec Backup Exec and CommVault backup solutions • Blackberry Enterprise Servers • HP Server, workstation and networking systems and devices • Wireless access points and gateways • Open source Asterisk VOIP solutions • Cisco firewall/router/switching networking systems and devices • Microsoft Exchange, SQL and SharePoint server applications • VMWare Server and ESX virtual systems |

Uniserve Professional Services is a registered Microsoft partner and our staff holds certifications in Microsoft, Linux, Novell, Cisco, VMWare and A+.

Along with the aforementioned products and services, USPS is unique in the Professional Services marketplace as we have a 2300 sq/foot, fully redundant data centre in North Vancouver.

| Block Time Costs (1 Block = 1 Hour @ \$100/hour) | | | | Blocks per Hour | | | | |
|--|------------|----------|------------------|----------------------|---------|----------|----------|-----------------|
| | Level 1 | Level 2 | Level 3 | Time | 7am-6pm | 6pm-12am | 12am-7am | |
| Blocks | 25 to 49 | 51 to 99 | 100 and up | On Site Standard | 1.00 | 1.50 | 2.00 | 4 hour response |
| Discount | 10% | 15% | 20% | On Site Emergency | 2.00 | 2.50 | 3.00 | 1 hour response |
| Cost Per Block | \$90.00 | \$85.00 | \$80.00 | Development (Hourly) | 1.00 | N/A | N/A | |
| | | | | In Shop Standard | 0.75 | | | |
| Service Rates | Hourly | | Block Equivalent | | | | | |
| Basic Tech | \$100/hour | | 1.00 | | | | | |
| Network and Advanced | \$125/hour | | 1.25 | | | | | |
| Server / Engineering | \$150/hour | | 1.50 | | | | | |